

PRODUCT WARRANTIES

AER AMPLIFIERS	12 MONTHS
ARIA COMPACT PEDALS	12 MONTHS
ARIA GUITARS, BANJOS, MANDOLINS & PACKS	12 MONTHS
ARIANA GUITARS & PACKAGES	12 MONTHS
ARTEC PRODUCTS	3 MONTHS
BC RICH GUITARS	12 MONTHS
BLESSING INSTRUMENTS (not including lacquer or normal adjustments)	12 MONTHS
BOSPHORUS CYMBALS - SPLASHES (cymbals must be returned to Pro Music for warranty assessment)	12 MONTHS
BOSPHORUS CYMBALS - NOT SPLASHES (cymbals must be returned to Pro Music for warranty assessment)	2 YEARS
BOSS (COMPACT PEDALS)	5 YEARS
BOSS (OTHER PRODUCTS)	12 MONTHS
BOWS (CELLO, DOUBLE BASS, VIOLA, & VIOLIN)	3 MONTHS
CBI LEADS	12 MONTHS
COFFIN CASE	12 MONTHS
CB-700 PRODUCTS	12 MONTHS
CONFORD AMPLIFIERS	12 MONTHS
D'AQUISTO GUITARS	12 MONTHS
DRUM HARDWARE (ENFORCER, PEACE, ADAM)	12 MONTHS
DRUM KITS (ENFORCER, CB700, PERC PLUS)	12 MONTHS
ERNST KELLER (CELLOS, DOUBLE BASSES, & VIOLINS)	12 MONTHS
GIBALTAR HARDWARE	3 YEARS
GIBALTAR SERVICE CENTRE PARTS	3 MONTHS
GIORDANO (CELLOS, DOUBLE BASSES & VIOLINS)	12 MONTHS
GRETSCH DRUMKITS & PARTS	12 MONTHS
GUITAR BAGS & CASES (MBT & OTHER GENERIC)	12 MONTHS
HISCOX CASES	12 MONTHS
Hohner PRODUCTS	3 MONTHS
INTELLI PRODUCTS	12 MONTHS
JR GUITARS	12 MONTHS
JJ ELECTRONICS	3 MONTHS
J MICHAEL INSTRUMENTS (not including lacquer or normal adjustments)	2 YEARS
KEYBOARD STANDS BENCHES, AND STOOLS	3 MONTHS
KYSER CAPOS	12 MONTHS
LARRIVEE GUITARS	12 MONTHS
LEEM PRODUCTS (warranty includes amps, cables & electronics)	12 MONTHS
MONTANA GUITARS	12 MONTHS
MICROPHONE STANDS (OTHER BRANDS)	3 MONTHS
MUSIC STANDS (OTHER BRANDS)	3 MONTHS
NADY PRODUCTS	12 MONTHS
ON STAGE PRODUCTS	12 MONTHS
ORLA PIANOS/KEYBOARDS	12 MONTHS
PICKUPS / PREAMPS (BELCAT, GT, MISI, MARTIN ETC) (user & install damage not covered)	3 MONTHS
RODRIGUEZ GUITARS	12 MONTHS
RHAPSODY GUITARS	12 MONTHS
RMS AMPS & OTHER	12 MONTHS
SHUBB CAPOS	3 MONTHS
SHURE PRODUCTS (wired microphones, circuitry & DSP, wireless systems, earpieces, parts)	2 YEARS
SKB PRODUCTS (Manufacturer's Warranty)	LIFETIME
SHURE PRODUCTS (headset microphones & cartridges)	12 MONTHS
TAKAMINE GUITARS	
J SERIES	5 YEARS
G & D SERIES	12 MONTHS
ALL PREAMP SYSTEMS	12 MONTHS
TOCA PERCUSSION (excludes heads & normal wear and tear)	12 MONTHS
WITTNER PRODUCTS	12 MONTHS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. The consumer is entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. The consumer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under Pro Music & its supplier's warranties are in addition to other rights and remedies under a law in relation to our products.

Should any new product be made available from the date of print of this statement, queries as to warranties may be made to Pro Music Head Office for clarification. Separate from those products listed above, no warranties are implied; refer to Clause 10 of Pro Music's Terms & Conditions set out in the front of this catalogue. Warranty term applies from the date of consumer purchase (verification required); any warranty claim must be made at the point of purchase store and is applicable only to products purchased in Australia. Warranties apply only where good care and appropriate maintenance in every regard has been undertaken. Warranty does not apply where unauthorised repairs have occurred. All authorised warranty claim returns must be sent freight pre-paid and fully insured. Pro Music accepts no responsibility whatsoever for freight cost, loss or damage either from or to the sender whether dealer or consumer. The cost of authorised warranty claims will be borne by Pro Music Pty Ltd, PO Box 291 Carole Park Qld 4300, ph. (07) 33756400 email; sales@promusicaustralia.com